



## **INSURANCE BILLING AND PAYMENT INFORMATION**

**We are not Medicare providers and cannot bill Medicare for a denial to submit to supplemental insurance. We do work with some Medicare replacement plans. Please contact us for more details.**

### **In-Network Patient Coverage**

As in-network providers we will verify your insurance benefits and bill your insurance company directly. Ultimately the responsibility to confirm benefits and understand insurance policy requirements and limitations lies with you. This includes deductibles, copays, annual visit maximums, daily treatment time limits, and pre-authorization or referring provider requirements.

### **Pre-Authorizations, Treatment Limits, and Requirements**

Regence Blue Shield of Washington, Idaho, Oregon, and Utah and Premera Blue Cross of Washington require **physical therapy authorization for treatment beyond 6 visits**. Authorization requests are submitted by the physical therapist not the referring provider. The insurance carrier determines the additional number of visits allowed, based on medical necessity regardless of available benefits or referring provider orders.

Premera Blue Cross of Washington and Aetna have a **daily time maximum of one hour**. Any treatment provided beyond this limit will be the responsibility of the patient as a cash payment billed in 15 minute increments.

### **Out-of-Network Patient Coverage**

Clients for whom we are out of network will receive documentation they can submit for reimbursement. Payment in full is due at the time of service.

### **Automobile Accident Insurance Coverage**

We do bill personal injury protection insurance (PIP), but we do not accept third-party claims.

### **Payments**

Private pay rate is \$120/hour, with a one hour minimum.

Additional appointment time is available in 15 minute increments.

We accept personal and company checks with appropriate I.D.

We do not offer credit card payments at this time.

Copays are due at the time of your appointment.

Patients will receive a monthly statement via our online portal. You will receive an email notification when it is posted.

You are responsible for any claims not paid within 90 days of submission to your insurance.

### **Cancellations**

We charge a \$50 fee for cancellations within 24 hours of the appointment unless there is an emergency or illness. If a two-hour appointment was reserved the fee will be \$100.